

ENVIRONMENTAL SERVICES PLAN



Long-Term Care Facilities will be faced with heightened expectations as Residents, staff and visitors seek assurance everything is being done to protect their health and safety. LTC's will need to adopt and implement a comprehensive Environmental Services Plan that focuses on cleaning and disinfecting for health and instills confidence in everyone.



PARTNERS IN PROTECTION

ESTABLISH FOR PROTECTION

Long-Term Care Facilities will adopt specific cleaning and disinfection protocols based on best practices and the concept of "Collaborative Cleaning" to break the chain of transmission.



EDUCATE FOR PROTECTION

Once a Long-Term Facility has established the specific protocols that will be used, the next step is to put everyone who will play a role in a position to succeed. This involves comprehensive training and education of Environmental Service Technicians and 3rd party service providers as well as other staff members. Training topics include basic cleaning and disinfection principles, cleaning processes and procedures, and helping everyone understand the importance of cleaning.

INSPECT FOR PROTECTION

- Specify when inspections will take place and who will perform them.
- Note which specific rooms, areas, items and surfaces will be inspected.
- Identify how the inspection will be performed in terms of visual inspection, blacklight marking, or ATP.
- Highlight how cleanliness will be measured and what specific rating system will be used.
- Utilize the Gateway Mobile platform to perform inspections and generate reports.



What to Clean

Identify the specific surfaces, items and areas that need to be cleaned and disinfected, focusing on high-touch objects.



When to Clean

Set specific cleaning and disinfection frequencies, noting which surfaces and items need to be serviced multiple times per day.



Who Will Clean

Assign cleaning and disinfection tasks to specific individuals keeping in mind everyone will play an active role.



Priority Level

Note which items, surfaces, and areas are the highest priority and which can be skipped if absolutely necessary.